**Report regarding HMRC overdue payment.**

On 29th June 2025 I received a letter from HMRC advising that there was an overdue amount of £734.33.

Following investigation it transpired that the December 2024 payment covering October November and December was not made, my mistake.

When the next payments was made covering January, February and March 2025 the HMRC allocated the payments to the to the previous quarter and therefore showed underpayments for January February and March.

I attempted to log into HMRC in order to make a payment to correct the situation, as we were being charged £0.12 per day interest but I discovered that the phone number linked to the HMRC Account was one no longer in use.

Telephoned HMRC on 30th June to give new details, which they updated but was going to take 72hrs to update, which meant it would not be available until 3rd July which was the day before I was due to go on holiday. Tried going in again but was unable to so thought it might have to wait until I returned.

However, following a phone call with Cllr Steptoe on 3rd July, I spent another hour on the phone to HMRC, and managed to get the details changed immediately, they had no idea why it hadn’t taken before. I then logged into HMRC and paid the overdue amount of £734.78 by Debit Card. The account is now up to date.

I would **recommend** that council consider paying HMRC by Direct Debit on a monthly or quarterly basis in order that this situation does not arise again.